

# Disability Discrimination



It is against the law to discriminate against disabled people in various areas of their lives. For example, it is against the law to discriminate against disabled people at work and when providing goods, facilities and services.

There is also limited protection against discrimination for disabled people who are renting or buying property. There are some important areas where it is not against the law to discriminate against disabled people, for example access to public transport services.

If you feel you have been treated unfairly, or discriminated against because of your disability, you can contact the Disability Rights Commission or the Disability Law Service (contact details below) who will advise you on your rights.

## **Your rights in employment**

It is unlawful for employers to discriminate against disabled people for a reason related to their disability, in all aspects of employment, unless this can be justified. Justification is only possible in certain circumstances.

## **Your rights in health**

The Disability Discrimination Act gives disabled people important rights of access to health services and social services, such as doctors' surgeries, dental surgeries and hospitals. You also have a right to information about healthcare and social services in a format that is accessible to you, where it is reasonable for the service provider to provide that format.

## **Your rights in education**

The Special Educational Needs and Disability Act 2001 amended the Disability Discrimination Act 1995 (DDA) to make it unlawful for education providers to discriminate against disabled pupils, students and adult learners - and to make sure disabled people are not disadvantaged in comparison to people who are not disabled.

## **Your rights – motoring and transport**

Disabled people have important rights of access in relation to motoring, transport and travel infrastructure, such as railway stations and airports, under the Disability Discrimination Act. The Disability Discrimination Act also means that you have a right to information about transport timetables, for example - in a format that is accessible to you where it is reasonable for the transport provider to provide it in that format.

The Equality & Human Rights Commission  
Freepost RRLL-GHUX-CTR  
Arndale House  
Arndale Centre  
Manchester  
M4 3EQ

0845 604 6610 - England main number  
0845 604 6620 - England textphone  
0845 604 6630 - England fax

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**Ataxia UK, Lincoln House, Kennington Park, 1-3 Brixton Road, London SW9 6DE**  
**[www.ataxia.org.uk](http://www.ataxia.org.uk)** **[helpline@ataxia.org.uk](mailto:helpline@ataxia.org.uk)**  
**Tel: 020 7582 1444** **Helpline: 0845 644 0606**

Mon, Tue, Thu, Fri 9:00 am-5:00 pm;  
Wed 9:00 am-8:00 pm (last call 7:45pm)  
Website: [www.equalityhumanrights.com](http://www.equalityhumanrights.com)  
Scotland office: 0845 604 5510  
Wales office: 0845 604 8810

The Equality and Human Rights Commission helpline gives information and guidance on discrimination and human rights issues.

Disability Law Service (DLS)  
39-45 Cavell Street London E1 2BP  
National Advice line  
Tel: 020 7791 9800  
Minicom: 020 7791 9801  
Monday to Friday 10.00am - 1pm, 2.00pm - 5pm  
Fax: 020 7791 9802  
Email: [advice@dls.org.uk](mailto:advice@dls.org.uk)  
Website: [www.dls.org.uk](http://www.dls.org.uk)

Provides high-quality information and advice to disabled and deaf people. As a national registered charity DLS is independent, run by and for disabled people. DLS also opens its advice line to the families and carers of disabled people. DLS can provide a casework service and support at any level of the legal system.

RADAR (The Royal Association for Disability and Rehabilitation)  
12 City Forum  
250 City Road  
London EC1V 8AF  
Tel: 020 7250 3222  
Fax: 020 7250 0212  
Minicom: 020 7250 4119  
email: [radar@radar.org.uk](mailto:radar@radar.org.uk)  
Website: [www.radar.org.uk](http://www.radar.org.uk)

RADAR is a national organisation run by and working for disabled people, and has a national network of disability organisations and disabled people.

National Centre for Independent Living  
4th Floor, Hampton House  
20 Albert Embankment  
London SE1 7TJ  
Tel: 020 7587 1663  
Fax: 020 7582 2469  
Text: 020 7587 1177  
email: [info@ncil.org.uk](mailto:info@ncil.org.uk)  
Website: [www.ncil.org.uk](http://www.ncil.org.uk)

NCIL is a not for profit organisation run and controlled by disabled people; its primary aim is to promote independent living. This means disabled people having control and choice over our own lives

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